

**HEALTH SCRUTINY PANEL
MENTAL HEALTH SERVICES CAPACITY – ACTION PLAN**

APPENDIX B

DATE: 15 July 2014

SCRUTINY RECOMMENDATION	PROPOSED ACTION	BY WHOM	BUDGET COST	TIMESCALE
<p>a) That Tees Esk and Wear Valley NHS Trust, set up a system which uses quantitative and qualitative information to assess if service reconfiguration has improved patient outcomes and that the findings be reported back to the panel in due course.</p>	<p>TEWV and local commissioners have agreed an improved outcome monitoring system for 2014/15, which examines the impact of treatment in 3 key areas. These are a contractual requirement and apply to all adult and older peoples mental health services. Unfortunately as this monitoring system was not in place prior to service reconfiguration, it is impossible to assess the impact changes have had on patient outcomes.</p> <p>David Brown, Director of Operations for TEWV, can update the Health Scrutiny Panel on the use of this new outcome monitoring system as required.</p> <p>In 2014/15 the outcomes monitoring system will focus on the following areas:</p> <p>i) Patient reported outcomes will be measured using the Warwick and Edinburgh Mental Wellbeing Score (WEMWEBS) which will inform as to how the patient feels the treatment benefited them.</p> <p>ii) Clinically reported outcomes will be measured using the HONOS 4 factor model, which evaluates</p>	<p>David Brown, Director of Operations, TEWV</p>	<p>No additional cost</p>	<p>Update can be provided as and when required by the Scrutiny Board</p>

	<p>a range of measures including symptoms, intensity and impact of the condition, social factors and functioning.</p> <p>iii) Patient and carer experience will be measured using tools such as the friends and family test, to identify if patient and carer expectations are being met.</p>			
<p>b) That TEWV continue to develop a single point of access for information about Mental Health Services for GPs, which provides up to date information to enable all GPs to be fully informed about all of the Mental Health services that are available to their patients</p>	<p>As TEWV are a provider of mental health services it would be more appropriate for the CCG to be responsible for developing a single point of access for information about all mental health services for GPs.</p> <p>South Tees CCG are currently looking at options to provide GPs with accurate and up to date information on all voluntary sector mental health services on a web based system accessible from the GP's desktop computer.</p> <p>The Council have developed a web based directory of services (Middlesbrough Matters) which contains information regarding voluntary and statutory mental health services. The council will work with the CCG to ensure this system is considered as an option for use by GP's or is made available in addition to the system procured by the CCG.</p>	<p>John Stamp, Senior Commissioning Manager, CCG/NECS</p>	<p>Costs not yet known</p>	<p>December 2014</p>

<p>c) That the panel write to the Secretary of State for Health to outline the findings of the report, drawing attention to the information Members have heard from professionals about the lack of national strategic direction in Mental Health Services and how this has left professionals feeling disempowered and without a clear direction.</p>	<p>This recommendation is for the Health Scrutiny Panel.</p> <p>The cross government strategy “No Health without Mental Health” clearly sets out the national strategic direction, it is felt that local direction and strategy requires further development and the Mental Health and Wellbeing Partnership are taking this forward.</p>	<p>Colin Holt Head of Assessment and Care Management,</p> <p>Ben Smith, Senior Commissioning Manager, CCG/NECS,</p> <p>Joe Chidanyika, Health Improvement Specialist, Public Health</p>	<p>No additional costs</p>	<p>December 2014</p>
<p>d) That the Department of Care and Wellbeing work with the appropriate representative from the South Tees Clinical Commissioning Group/North of England Commissioning Service to reinvigorate the Mental Health and Wellbeing Partnership. To include the following:</p> <p>1. Providing a commitment to re-launch it, and ensure that a small resource is found to operate its secretariat.</p>	<p>1. Colin Holt, Head of Assessment and Care Management, has taken responsibility for chairing the Mental Health and Wellbeing Partnership meetings and a member of staff from the Council has been identified to carry out the administration.</p>	<p>Colin Holt, Head of Assessment and Care Management</p>	<p>No additional costs</p>	<p>Complete and ongoing</p>

<p>2. Ensure mechanisms should also be put in place, which enables the Mental Health and Wellbeing Partnership to have links with the Public Health Team so that the Partnership can be involved in helping to shape policy and the Joint Strategic Needs Assessment (JSNA).</p> <p>3. In order to ensure the sufficient transparency any commissioning intentions and significant changes to Mental Health Services should be presented to the Mental Health and Wellbeing Partnership as part of any consultation process.</p>	<p>2. Joe Chidanyika from Public Health regularly attends the Mental Health and Wellbeing Partnership meetings.</p> <p>3. TEWV, CCG and the Council will be informed of the importance of consulting with the Mental Health and Wellbeing Partnership in respect of proposed changes to Mental Health Services and commissioning intentions.</p>	<p>Joe, Chidanyika, Health Improvement Specialist, Public Health</p> <p>Colin Holt, Head of Assessment and Care Management</p> <p>Ben Smith, Senior Commissioning Manager, NECS/CCG</p> <p>David Brown, Director of Operations, TEWV</p>	<p>No additional costs</p> <p>No additional costs</p>	<p>Complete and ongoing</p> <p>Complete and ongoing</p>
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<p>e) That following any mental health services realignment of social care and mental health teams a system of referrals should be introduced which enables GPs to have a single point of contact between the two teams to ensure a seamless operation of the service.</p>	<p>Following consultation and points raised by the Health Scrutiny Panel, there will not be a realignment of mental health teams. The teams will remain co located and with a single point of access, this arrangement will be reviewed again in 6 months.</p>	<p>Colin Holt, Head of Assessment and Care Management David Brown, Director of Operations, TEWV</p>	<p>No additional costs</p>	<p>Ongoing, to be reviewed in 6 months</p>
<p>f) That the Overview and Scrutiny Board add the following topic as an ad hoc scrutiny review - 'What mental health support is offered to prisoners and people leaving prison following release from prison?' to the 2014/15 work programme.</p>	<p>This recommendation is for the Overview and Scrutiny Board</p>			